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CENTRAL FAX CENTER

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THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of
Bala et al.

Serial No. 09/886,547

Group Art Unit: 2171

Filed: June 21, 2001

Examiner: E. Leroux

For: WEB-BASED STRATEGIC CLIENT PLANNING SYSTEM FOR END-USER
CREATION OF QUERIES, REPORTS AND DATABASE UPDATES

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

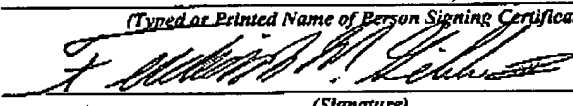
RESPONSE UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action mailed December 3, 2003, please consider the
following:

IN THE CLAIMS:

No amendments are made to the following claims. However, it appears that the
previous claim amendments made in the October 8, 2003 amendment may not have been
underlined because of a word processing error. Therefore, the following claims show the
previously presented claims with underlining to indicate the previously added language.

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No. FIS9-2000-0416	
Applicant(s): Catherine Bala				
Serial No. 09/886,547	Filing Date June 21, 2001	Examiner E. Leroux	Group Art Unit 2171	
Invention: WEB-BASED STATÉGIC CLIENT PLANNING SYSTEM FOR END-USER CREATION OF QUERIES, REPORTS AND DATABASE UPDATES				
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I hereby certify that this _____ Response Under 37 CFR 1.116 (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. 703-872-9306) on February 3, 2004 (Date)				
Frederick W. Gibb, III (Typed or Printed Name of Person Signing Certificate)  (Signature)				
Note: Each paper must have its own certificate of mailing.				